



Privacy Policy

What you need to know

Easy to Read version V01 April-25

Thrive365

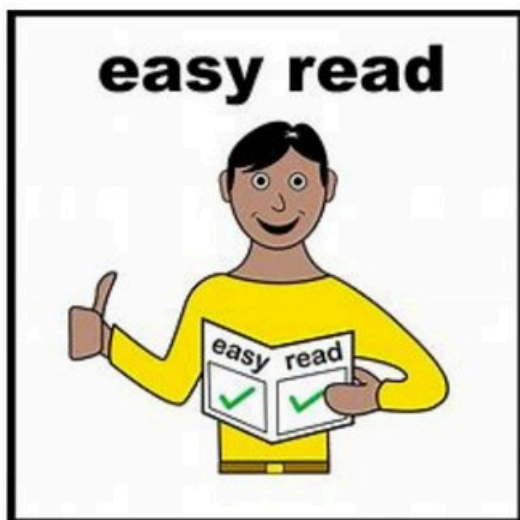


How to Use This Policy



This policy is from Thrive365.

When you see **we**, it means Thrive365.



We made this guide easy to understand.

You will see pictures to help explain ideas.



We use **bold** for important words. These words are explained at the end in a word list.

How to Use This Policy



This guide is a short summary.

You can see our full Privacy

Policy here:

[https://www.thrive365.com
.au/about-us/](https://www.thrive365.com.au/about-us/)



You can ask someone you
trust to help you read this.

What is a Privacy Policy?



Privacy means keeping your personal details:

- safe
- secure
- private



A **policy** is a set of rules explaining how we do things.



Our Privacy Policy tells you how we look after your personal information.

What is a Privacy Policy?

Personal information can be:



- Your Name

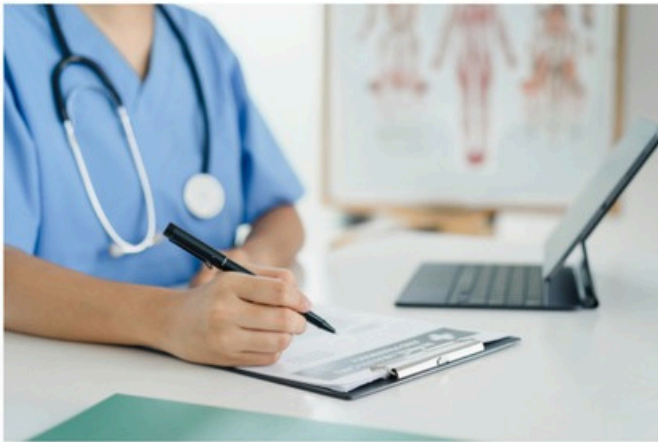


- Date of birth

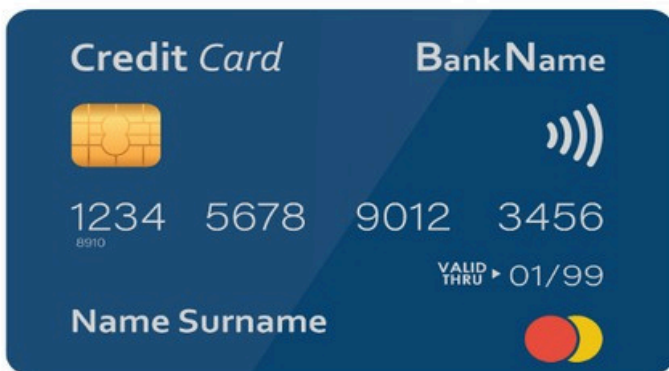


- Phone number
- Addresses
 - Physical
 - Email

What is a Privacy Policy?



- Health Information



- Bank Details

Why We Have This Policy?



Our Privacy Policy follows the law called the **Privacy Act 1988 (Cth)**.

This helps us:



- collect your information properly



- use your information in the right way

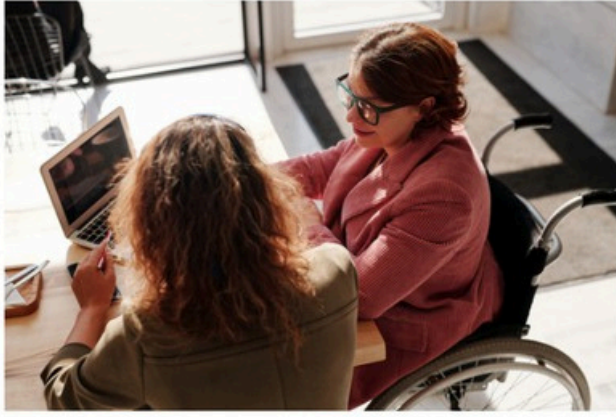


- keep your information safe

How We Keep Your Information Safe

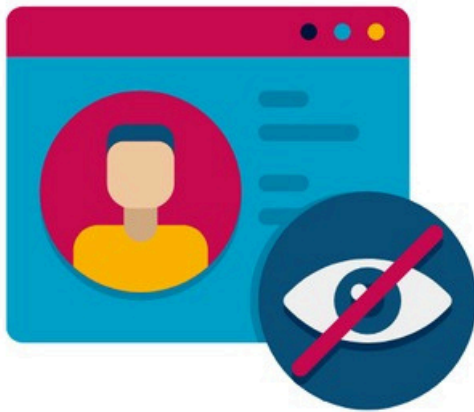


We need your personal information to support you.



When we ask for your information, we tell you:

- why we need it
- how we will use it

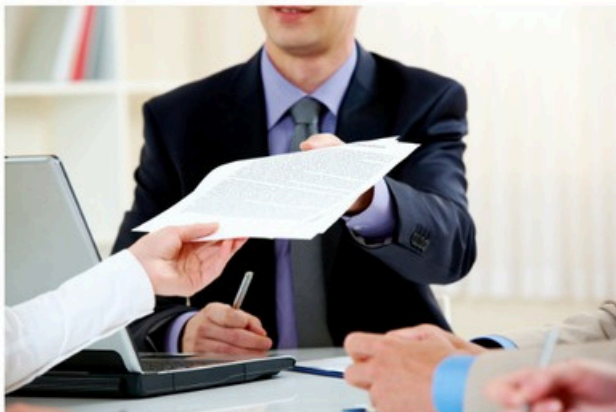


Sometimes we collect **sensitive information**, such as health details.



If we do, we:

- explain why clearly
- use it only for that reason

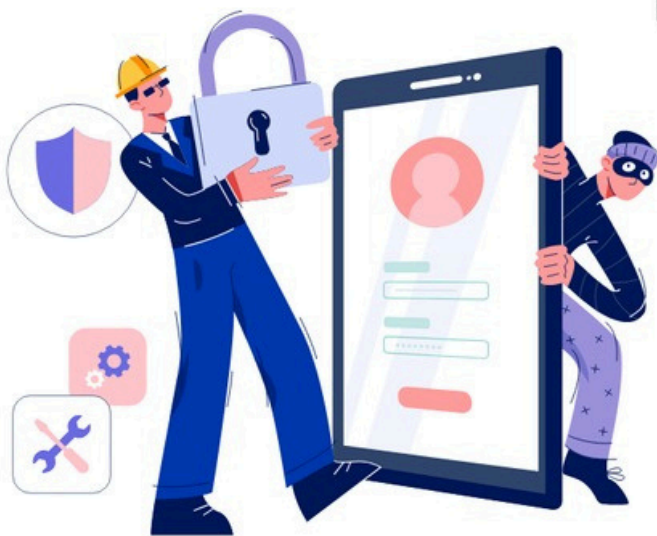


If someone else gives us your information, we let you know.



We always ask for your **consent** before sharing your details with others.

We keep your information safe from being:



- misused
- lost
- changed wrongly
- shared without your **consent**



You can ask us to show you the information we have about you.



We also make sure it's correct and updated.

Questions or Concerns



If you have questions or want to make a **complaint**, you can:



- speak with someone you trust



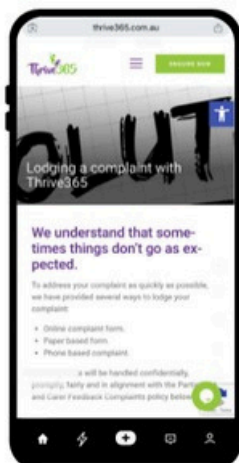
- write to our Privacy Officer:

Privacy Officer Thrive365

**25-28 Joyce St.,
Pendle Hill NSW 2145**

**Email:
feedback@thrive365.com.au**

**Website:
www.thrive365.com.au**





Word List



Complaint –

Telling us something has gone wrong or isn't working well.



Consent –

Giving permission or saying it's okay to do something.



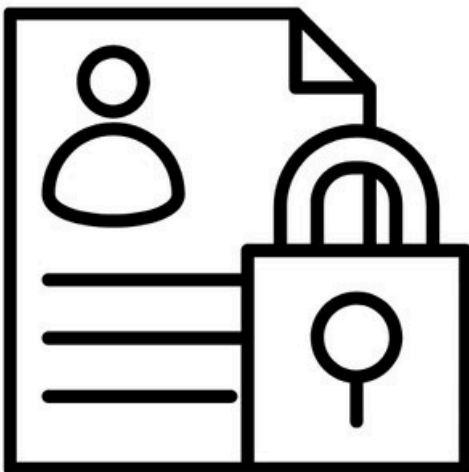
Policy –

A plan or rules explaining how we do things.



Privacy –

Keeping your personal details safe and private.



Sensitive Information –

Personal information that is very private, like health details.